

Practical information and accessibility

The Royal Palace, Drottningholm Palace, the Chinese Pavilion,
Gripsholm Castle and Tullgarn Palace café

Storage lockers are not available

There are no storage lockers or other baggage storage facilities at any of the palaces. N.B. Inside the palaces, bags and rucksacks must be worn on the front of the body, in full view. This also applies to baby carriers. Suitcases are not allowed inside the palaces.

Toilets

The Royal Palace: Toilets are available at the ticket and information counter in the Outer Courtyard. A toilet ticket is included in the entry ticket for the Royal Palace. A charge of SEK 10 applies for non-ticket holders.

Drottningholm Palace: Toilets are located in the Main Guard Wing and at the Chinese Pavilion café.

The Chinese Pavilion: Toilets are located below the Chinese Pavilion café.

Gripsholm Castle: Toilets are located in the courtyard.

Tullgarn Restaurant: Toilets are located at the visitors' car park.

Lifts

There are no lifts at Drottningholm Palace, the Chinese Pavilion or Gripsholm Castle. At the Royal Palace, there is a lift to some of the Reception Rooms. Please ask ticket desk staff at the West Gate for assistance with the lift. N.B. There is no lift to the *Look at the rugs – find me* exhibition featuring the works of Märta Måås-Fjetterström in the Hall of State.

Groups

Our guided tours have been cancelled, and we are unable to accept groups until further notice. External guides are not permitted to carry out guided tours inside the palaces.

Payment

The Royal Palace: Card payments at all tills. Cash (Swedish kronor) is only accepted at the Royal Gift Shop, where entry tickets can also be purchased.

Drottningholm Palace: Card and cash payments at all tills.

The Chinese Pavilion: Card and cash payments at all tills.

Gripsholm Castle: Card and cash payments at all tills.

Tullgarn Palace café: Card and cash payments at all tills.

Currencies

We only accept Swedish kronor (SEK).

Parking

The Royal Palace: There are only a few parking spaces around the palace, which are operated by the City of Stockholm.

Drottningholm Palace: There is visitor parking next to Drottningholm Palace Theatre and Drottningholm Palace. There is also parking for coaches and disabled visitors. Additional parking on gravel is available at Karusellplan, approximately 300 metres from the palace. *From 1 July 2018:* SEK 15 per hour. Maximum parking time: 6 hours. Free parking for disabled visitors and tourist coaches.

The Chinese Pavilion: Visitor parking is available approximately 100 metres from the palace. *From 1 July 2018:* SEK 15 per hour. Maximum parking time: 6 hours. Free parking for disabled visitors and tourist coaches.

Gripsholm Castle: Parking is available at the entrance to the castle for cars and coaches. No charge.

Tullgarn Palace café: Visitor parking is available.

Assistance dogs and guide dogs

Assistance dogs and guide dogs are welcome.

Assistants

Free entry for guides/assistants for visitors with disabilities. A free ticket is available from the ticket counter on site.

Cafés

The Chinese Pavilion café: [Find out more here](#)

Tullgarn Restaurant: [Find out more here](#)

The Royal Palace café in the Inner Courtyard: [Find out more here](#)

Prams

We regret that prams cannot be taken into the palaces due to the risk of damage.

Other questions

For more details about accessibility, please contact us using the form under [Contact us](#).

Or call 08-402 61 00, weekdays 09:00 to 12:00.

[FAQs](#)

